

Flatties Limited

Privacy Policy

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1. Introduction

Welcome to Flatties ("we", "our", "us"). We are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our platform [www.flatties.co.nz], including any other media form, media channel, mobile website, or mobile application related or connected thereto (collectively, the "Site"). Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the Site.

2. Information We Collect

We may collect the following information:

Personal Data: Personally identifiable information such as your name, email address, social media handles, age, sex, interests, and other similar information that you voluntarily give to us when you register with the Site or when you choose to participate in various activities related to the Site, such as online chat and listing rooms.

Derivative Data: Information our servers automatically collect when you access the Site, such as your IP address, your browser type, your operating system, your access times, and the pages you have viewed directly before and after accessing the Site.

3. Your account

You can update your personal details on Flatties by accessing your account settings or modifying your listing information directly on the Website. If you need further assistance or prefer to make changes through our support team, please contact us at [flattieshomes@gmail.com]. We are here to help ensure your information is accurate and up-to-date.

4. How We Use Your Information

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the Site to:

- Create and manage your account.
- Match rooms and display profiles for both room listers and seekers.
- Email you regarding your account, room or rental.
- Text you regarding your account, room or rental.
- Enable user-to-user communications.

- Generate a personal profile about you to make future visits to the Site more personalized.
- Increase the efficiency and operation of the Site.
- Monitor and analyse usage and trends to improve your experience with the Site.
- Notify you of updates to the Site.
- Offer new rooms, services, and/or recommendations to you.
- Perform other business activities as needed.
- Request feedback and contact you about your use of the Site.
- Resolve disputes and troubleshoot problems.
- Respond to room and customer service requests.

Flatties values your privacy and will not sell it to third parties. We will only disclose account details as disclosed in this privacy policy.

5. Disclosure of Your Information

We may share information we have collected about you in certain situations. Your information may be disclosed as follows:

By Law or to Protect Rights: If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation.

Third-Party Service Providers: We may share your information with third parties who provide services to us, such as data analysis, email delivery, hosting services, customer service, and marketing assistance. These third parties are contractually obligated to handle your information securely and in accordance with our privacy policies.

Interactions with Other Users: If you interact with other users of the Site, those users may see your name, profile photo, social media handles, age, interests, and other information you have provided.

Online Postings: When you post rooms, create a profile, make contributions, or add other content to the Site, your posts may be viewed by all users and may be publicly distributed outside the Site in perpetuity.

Business Transfers: We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.

Affiliates: We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any subsidiaries, joint venture partners, or other companies that we control or that are under common control with us.

We strive to protect your privacy and will only disclose your information when necessary under the circumstances outlined above. For more details on how we handle your information, please review our full Privacy Policy.

6. Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other types of misuse.

As a user of Flatties, you are accountable for all actions performed under your membership, including the use of your email address and password. We caution against sharing your Flatties password with third parties. Should you opt to share your email address, password, or any personal information with others, you accept full responsibility for any consequent actions. We recommend that you familiarize yourself with the privacy policies of any third party involved.

7. Policy for Children

We do not knowingly solicit information from or market to children under the age of 16. If we learn that we have collected personal information from a child under age 16 without verification of parental consent, we will delete that information as quickly as possible.

8. Cookies

At Flat Fish, we use cookies to personalize your experience and collect insights on how our Website is used. Cookies are tiny data files placed on your device when you visit our site, allowing us to remember your preferences and improve site functionality. Disabling cookies in your browser settings is possible, but please be aware that doing so might limit your ability to use some features of the Website.

9. Subscriptions

When you subscribe to Flat Fish, you may receive emails regarding updates, promotions, and other relevant information. If you prefer not to receive these communications, you can easily

unsubscribe by following the link provided at the bottom of any email. Alternatively, you can contact our support team at [flattieshomes@gmail.com] to opt out of email notifications. Rest assured, you can re-subscribe at any time to stay informed about our latest offerings and news.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons.

11. Contact Us

If you have questions or comments about this Privacy Policy, please contact us at:

Flatties

Flattieshomes@gmail.com